



The Canterbury Olympic Ice Rink

2015 Code of Conduct

This code applies to all users of the Canterbury Olympic Ice Rink (COIR) facility, including athletes, coaches, rink patrons, officials, parents, carers and friends

Our Mission Statement

- **To be the premier training rink in Australia for ice sports - primarily Figure Skating, Ice Hockey and Short Track Speed Skating**
- **To maximise income through Public Sessions**
- **To provide a high standard of service to all patrons**
- **To provide a clean and safe rink**
- **To provide good ice conditions**
- **To provide a pleasant and friendly atmosphere conducive to social interaction**
- **To provide a venue for resident clubs to conduct club-based activities**

The Canterbury Olympic Ice Rink (COIR) is Australia's oldest operating ice rink, and is Sydney's premier training rink for Figure Skating, Ice Hockey and Short Track Speed Skating.

We are a not for profit entity, (The Ice Skating Club of NSW Co-Operative Ltd trading as Canterbury Olympic Ice Rink), our income is used to assist with the many operating expenses required to run our facility.

We are known as the friendliest, best value rink in town. To support and maintain our friendly training and social environment, all rink patrons have an expectation of appropriate behaviour at all times.

We expect that:

- everyone involved in our sport can participate in an enjoyable, safe environment, free from discrimination, harassment or bullying
- all patrons are treated respectfully, fairly, and with dignity
- you will treat others as you would like to be treated
- you will not judge others, and will accept their differences
- you will actively listen to others
- you will always show self-control

We will not accept:

- gossip, unsubstantiated allegations, the spreading of rumours
- bullying, including psychological and/or physical intimidation
- verbal or physical abuse or harassment
- offending or corrupting behaviour
- fighting, raised voices or arguing
- intentional confrontation towards another rink patron in conflict
- graffiti/ vandalism

Our core values include:

- Displaying empathy
- Being an active listener
- Showing self-control
- Not excluding others

Consequences:

If any rink patron fails to uphold the expected appropriate behaviours stated previously, consequences will apply. In any situation where there is conflict which cannot be reasonably resolved in a mature and respectful manner on the spot between the involved persons, the following actions/consequences will apply:

- The matter must be brought to the attention of the Shift Supervisor or Rink Manager in the first instance
- If the matter cannot then be resolved, the Rink's Conflict Resolution procedures will apply
- In the course of events where inappropriate behaviour results in conflict, consequences will apply including being banned from the rink premises for a pre-determined period of time

Acknowledgement:

I acknowledge that I have read and understand the contents of the above Code of Conduct. As a COIR Coach, rink patron, member of theClub (insert Sydney Figure Skating, Sydney Arrows, Canterbury Eagles Club) select whichever is applicable:

..... (Name and signature)

*as my child is under 16 years, I acknowledge that I have discussed the above Code of Conduct with my child.

*Signed for/ on behalf of:

..... (Name of skater/parent/ carer)